



WORK EXPERIENCE

Present 2010

INTERACTIVE MARKETING MANAGER

at AFL - Duncan, SC

- Manage all internet and intranet website properties. (Sitecore, Coveo Kentico, Sharepoint, Wordpress)
- Manage digital marketing efforts for the entire organization. Rolling out Marketo with a Salesforce integration.
- Search engine optimization and marketing. Targeting over 1000 keywords for seven different business units for both organic and paid.
- Managed production teams producing interactive content include video and motion graphics.
- Manage all social media channels. (Sprout Social) Established a social media marketing plan to grow the social presence helping brand visibility, website traffic and overall social presence in the community.
- Created a standard website analytics report to track short and long term performance. In depth analytics tracking for UI/UX improvement.
- Manage the project management team and software for the entire Marketing and Communications team. (Wrike)

2001 - 2010 • INFORMATION TECHNOLOGIES MANAGER

at Donald A.. Gardner Architects, Inc. - Greenville, SC

- Planning, recommending, developing and supporting all of the firm's computer software, hardware, networking and security needs.
- Designed and developed web sites for over 10 company websites and microsites. Increasing sales and moving them from print and phone to internet saving the company money.
- Won the inaugural 2004 Dell/NFIB Excellence in Customer Service for company intranet and web site. Awarded for using technology to develop a competitive advantage in delivering customer value and experience.
- Search Engine Optimization, obtaining first page rankings in highly competitive verticals. Targeting over 200 individual keywords.
- Designed and implemented a blog to establish additional lines of communication with customers and assist in SEO.
- Pay per Click campaign, established and managed thousands of targeted keywords maintained a less the 24% percentage cost of sale.
- Established and managed weekly and monthly email marketing campaigns responsible for increasing web traffic.
- Initiated Social Networking campaign, creating communication venues on all major sites to raise awareness.
- Created extranet to securely share information between vendors.
- Created intranet site including company calendar, project request systems, time clock and online IT help desk.

SKILLS

Social Media Marketing Social Media Measurement Digital Strategy Digital Marketing Analytics Search Engine Optimization Search Engine Marketing Lead Generation Website Design Website Development Project Management Brand Development UI / UX

EDUCATION

University of Nebraska At Omaha BS degree in Marketing Management

TreesUpstate United Way of the Piedmont United Way of Greenville County Spartanburg County Foundation

ROBERT **DAVIS**

PRINCIPAL/DESIGNER/DEVELOPER

at web|aggression - Greenville, SC

- A sole proprietor, all web design, creating clean, simple and functional websites.
- Web development, focusing on clean fast loading and easily navigable.
- Search Engine Optimization, achieving top ranking for keywords targeted by client
- Consulting with clients to maximize their online and offline marketing efforts
- Working directly with clients listening to their needs and customizing solutions based on time, functionality and cost that reach their target market,
- Managed sub contracted programmers, writers, graphic artists and other services ensuring projects are done timely and correct.
- Managing and administering dozens of websites.
- Designed a custom Content Management System to allow clients to update and maintain their own web sites.

1997 - 2001 • INFORMATION SYSTEMS SUPERVISOR

at Donald A. Gardner Architects, Inc. - Greenville, SC

• Including all my past responsibilities I began supervising a web site administrator and programmer.

System Administrator

• After completing many MCSE courses, I added Network and Server Administration to my list of responsibilities.

Information Systems Specialist

• My responsibilities included all the tasks of the Data Management position and added Help Desk and Technical Support duties. Supervised the development of the company website, adding ecommerce.

Data Management

• My responsibilities included managing all company data, running customized reports, and maintaining customer databases. I also handled an in house mailing list of over 130,000, streamlining the processes and improving the de-duplication.

Marketing Specialist

• My responsibilities included marketing programs to builders, realtors, developers and lenders nationwide via phone, print advertising and internet. I also marketed our services to consumers involved in the home building process.

Present

1998